## Pro Image

Signs & Graphics, Inc.

"Quality Service Since 1995"

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Mark and Joanie,

I still remember what I said to you when you walked into our shop. "Not another SEO company, you guys are all nothing but crap!" As I explained to you then, we had already gone through three SEO companies and had spent thousands of dollars, and none of them had produced any results. We knew how important it was to be on the first page of google.com, but we were definitely turned off by your competitor's performance – or lack of performance – and we had no intention of spending any more money with SEO companies.

The reality is that you were very professional, and your presentation was very good, but the main reason we agreed to give you a try was because of Joanie. We have known Joanie for years and we knew she would not align herself with any company unless it was the real deal. And I am so glad that we did!

Thanks so much Mark, Joanie and your team at Online Services IDM. It is such a pleasure to work with a company that actually delivers on their promises. Since working with your team we are on the 1<sup>st</sup> page of google.com and we are receiving a strong amount of new customers every month from your efforts. Our business has definitely increased, and we are very, very happy with your services.

Thanks so much,

PRO IMAGE SIGNS & GRAPHICS, INC.

Ken and Nita Bryan

Owners