



Mark,

I just want to take some time out to thank you and your staff at Online Services IDM for helping us grow our business. I know it was really a challenge for us to come to you 4 days before the Miami Home Show. But you guys really delivered. You built us a beautiful website in 3 days and allowed us to have a professional representation at the show. Awesome!

What I did not expect and I know you told me it would happen is for us to actually get business from the marketing program you put us on. Yes, I know you told me it would happen, but I was truly skeptical. You guys are the best! Within 2 weeks I got my first deal directly from the website and over the past 6 months I have closed, money in hand over \$20,000.

Because of what you are doing for us on the internet, we have been able to reduce our entire marketing budget.

I always mention your services to my customers who are business owners.

So thanks again to you and your staff for your outstanding customer service and your continued deliverance of exactly what you say you are going to deliver.

Sincerely,

A handwritten signature in black ink, appearing to read "Ossy Molina".

Ossy Molina – President
Kwik Screen